

**AHCCCS MEDICAL POLICY MANUAL  
1021 - ATTACHMENT A -  
EMERGENCY DEPARTMENT DIVERSION SUMMARY  
DRAFT**

CONTRACTOR NAME: \_\_\_\_\_ CONTRACTOR ID: \_\_\_\_\_  
DATE SUBMITTED: \_\_\_\_\_

TOTAL NUMBER OF MEMBERS UTILIZING EMERGENCY DEPARTMENT (ED) INAPPROPRIATELY FOUR TIMES IN SIX MONTHS	CARE/CASE MANAGEMENT INTERVENTIONS						SOCIAL DETERMINANTS OF HEALTH (SDOH) RESOURCES
	OUTREACH CALLS/VISITS	EDUCATIONAL LETTERS	REFERRAL TO BEHAVIORAL HEALTH	REFERRAL TO HIGH NEED/HIGH COST (HNHC) PROGRAM	ASSIGNMENT TO EXCLUSIVE PHARMACY	DISEASE MANAGEMENT	

**INSTRUCTIONS**

The Contractor shall report total numbers in each category. This is not a member-specific report.  
It is expected that each member will have more than one intervention. The interventions listed above are not listed in order of occurrence or priority.